MEAL PLANS OPTIONS 2023-2024 Academic Year

Student residents in the surrounding area are offered a select group of meal plans specifically tailored with flexibility, convenience and savings in mind. Our Student Commuter Meal Plans can be used at either dining halls, that is the Grey Nuns Residence Dining Hall (downtown campus) or the Buzz Dining Hall (Loyola campus), as well as any Aramark-operated café and restaurants on both campuses: Starbucks (LB Building), Le Marché Express (LB Building, HH Building, AD Building), Le Marché (SP Building), Faro Café (SP Building).

COMMUTER MEAL PLANS (2023-2024):

SEMESTER	DATES		
Fall Semester 2023-2024	August 26 ^{th,} 2023 to December 21st , 2023		
Winter Semester 2023-2024	January 2 nd , 2024 to May 2 rd 2024		

<u>Note:</u> Some Aramark outlets will remain open during the Summer Semester, that is after May 3rd, 2024. Commuter Meal Plan dollars can be used during this period.

BENEFITS OF THE COMMUTER MEAL PLAN OPTIONS:

- Receive bonus in dining dollars depending on the promotions running throughout the year.
- No need to carry cash the Plan is registered on your Student ID card.
- Simple and easy! The cashier simply swipes your Student ID card and every purchase is deducted from your balance.
- Access to the All-You-Care-To-Eat Dining Halls (The Buzz and Grey Nuns) on both campuses just like students living in Residence.
- Access to all on-site Aramark retail locations across campuses.

STUDENT COMMUTER MEAL PLAN DETAILS								
PLAN	VALUE (CDN \$)	SITE ACCESS AVAILABILITY (The Buzz and Grey Nuns Dining Halls)	SITE ACCESS AVAILABILITY Aramark-operated Retail Locations	POSSIBILITY OF TOP UP DOLLARS	BONUS VALUE ADDED IF PURCHASED BEFORE AUGUST 1ST, 2023	TAXABLE		
The Golden Deal Tax free Deal! Saves you 15% on all purchases!	\$1800	YES	YES	YES	NO	NO		
The Taster	\$300	YES	YES	YES	YES (10% value) Additional \$30.00 on your plan	YES		
The Deal	\$600	YES	YES	YES	YES (10% value) Additional \$60.00 on your plan	YES		
The Sweet Deal	\$800	YES	YES	YES	YES (10% value) Additional \$80.00 on your plan	YES		

The Golden Deal Commuter Meal Plan is exclusive for registered Concordia University students only and allows you to save the taxes when purchasing your favorite goods!

TERMS AND CONDITIONS OF PURCHASE OF COMMUTER MEAL PLANS:

- The Commuter Meal Plans are not intended to be term specific, excluding **The Golden Deal Meal Plan**. In the event of unused funds at the end of the Fall Semester, funds can rollover to the Winter Semester within the same Academic Year, without penalty.
- In the case of The Golden Deal Meal Plan, it is **only non-taxable if used in its entirety within the semester of purchase**. If unused dollars remain at the end of each of the Fall or Winter Semesters, a carryover of unused dollars is possible, but the spent dollars will be taxed, and the remaining plan will become taxable.
- The Commuters Meal Plan can be topped up by emailing mealplan@concordia.ca. Additional funds must be a minimum of \$25.00, \$50.00 or \$100.00 and will be activated within 2 business days following the request.
- Meal plans are solely for individual consumption by the Meal Plan Owner who has accepted the Terms and Conditions of the present Agreement. Meal plans are not transferable, nor can they be shared.
- Students acknowledge that once the University Student ID Cards are activated, the magnetic swipe holds information about your Meal Plan.
- You must report any lost/stolen card immediately to mealplan@concordia.ca. Once reported, your card will be deactivated, preventing unauthorized use, until a new one is provided. Once a new one is received, email mealplan@concordia.ca to update the card issue number.

USING YOUR COMMUTER PLAN AT ONE OF THE RESIDENCE DINING HALLS:

- In the event that the student chooses to dine at one of the Residence Dining Halls on either campus, the Student ID/Meal Plan Card is the student's access in order to enter the Dining Hall. For security purposes, it is mandatory for you to present your card at the designated control point to the dedicated Aramark Representative upon entering a Residence Dining Hall. The Aramark Representative will verify that the card is valid and that the photo ID confirms your identity, before the card is swiped. If your identity cannot be confirmed, Aramark reserves the right to deny access. For access to the Grey Nuns Dining Hall, you will need a security access card. At the time of purchase, you will receive an email with instructions as to how to obtain your security access card.
- In-dining consumption only is permissible, with the exception of take-out for one (1) of the following three (3) items only: choice of 1 hot beverage OR 1 fruit OR 1 dry snack. In the event that the seating at the dining halls is not available due to health and safety concerns related to COVID-19, the students will be allowed a take-out meal. In such circumstances, Aramark and Concordia University will ensure a formal communication to explain the process and protocols that must be respected. For any take-out dining, the student understands and agrees to the following condition:

You hereby acknowledge and agree to assume any risk associated with any take-out of all food/beverages from the Dining Halls. Furthermore, you agree to indemnify, release, waiver, discharge, hold harmless and covenant not to sue the University or the Food Service Provider, their respective affiliates, officers, directors, employees and agents (collectively the "Protected Persons") from and against all actions, suits, claims, demands, losses, costs, charges, damages and expenses incurred, sustained or claimed, including reasonable legal fees, arising out of or resulting from claims or actions for bodily injury, accident, or illness, including death and property damage or other injury or damages arising either directly or indirectly from any and all food/beverage products provided by the Food Service Provider or University under these Terms and Conditions.

Allergies and Special Dietary Needs:

Upon purchasing any of the Meal Plans listed above, and therefore agreeing to the Terms and Conditions that you acknowledge by purchasing the Meal Plan, you hereby understand and accept full responsibility for self-identifying any food related allergies, intolerances or restrictions that would affect your dining experience with us, and more importantly, your safety and well-being. Individuals have responsibilities when it comes to self-management of food allergies. Any self-identified or diagnosed allergies, intolerances or restrictions should be reported to our on-site dietitian prior to purchasing the mandatory resident meal plan to verify if our dining facilities are able to accommodate your dietary needs. Concordia Food Services does not have allergen-free facilities. We cannot guarantee that food prepared in our dining hall has not become cross-contaminated with allergens. Failure to consult with our on-site dietitian prior to purchasing the mandatory resident meal plan, given any self-identified or diagnosed allergies, intolerances or restrictions may result in a less than optimal dining experience arising from dietary needs being unmet. The Food Service Provider and the University are thus exempt from any responsibility to explicitly accommodate a previously unidentified allergy, intolerance or restriction.

REFUND POLICY FOR STUDENTS PURCHASING A COMMUTER MEAL PLAN

• Commuter Meal Plans are non-refundable. The only exception is if a student formally confirms their withdrawal from Concordia University.

HOW TO ACCESS AND PURCHASE THE DIFFERENT COMMUTER MEAL PLAN OPTIONS?

To access and purchase the different commuter meal plans, please access:

https://concordiaca.campusdish.com/MealPlans/Category?cat=Student_Not_Required_to_Buy_7951&lid=7951